Ambient Mobile - Small Message, Big Impact

Ambient Mobile Extranet Training - User Manual

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Login

Navigate to https://extranet.ambientmobile.co.za/login
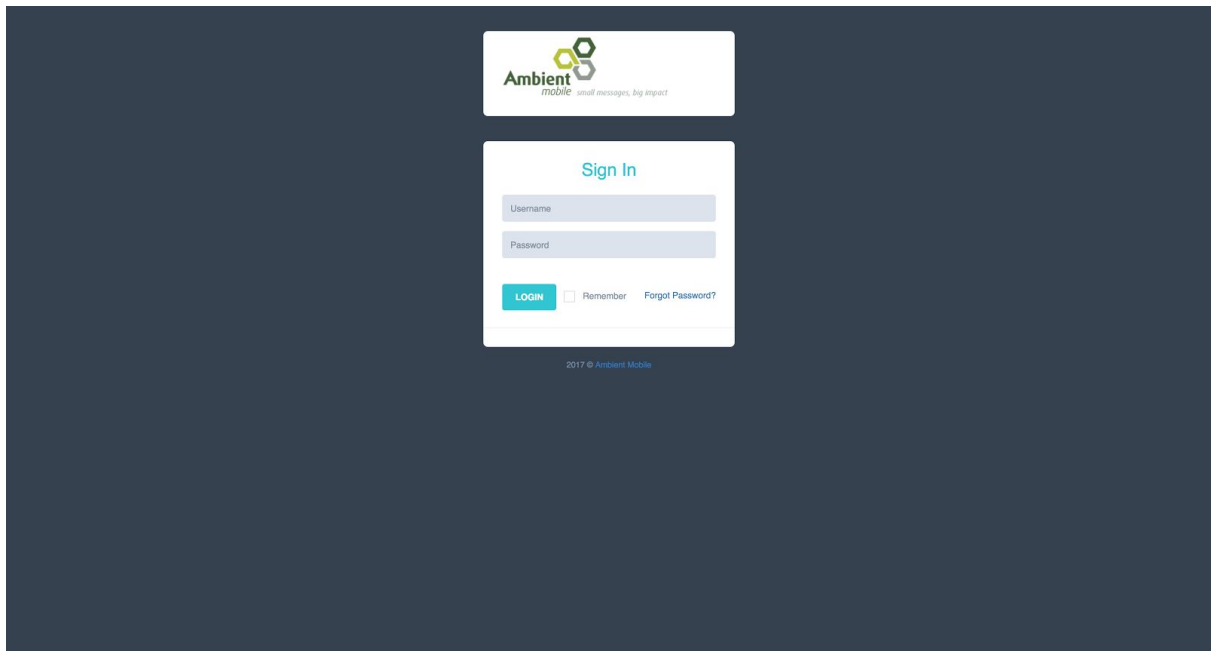
Enter your allocated username and password.

Forgot password

If you can not remember your username and password, please click the forgot password link as indicated.
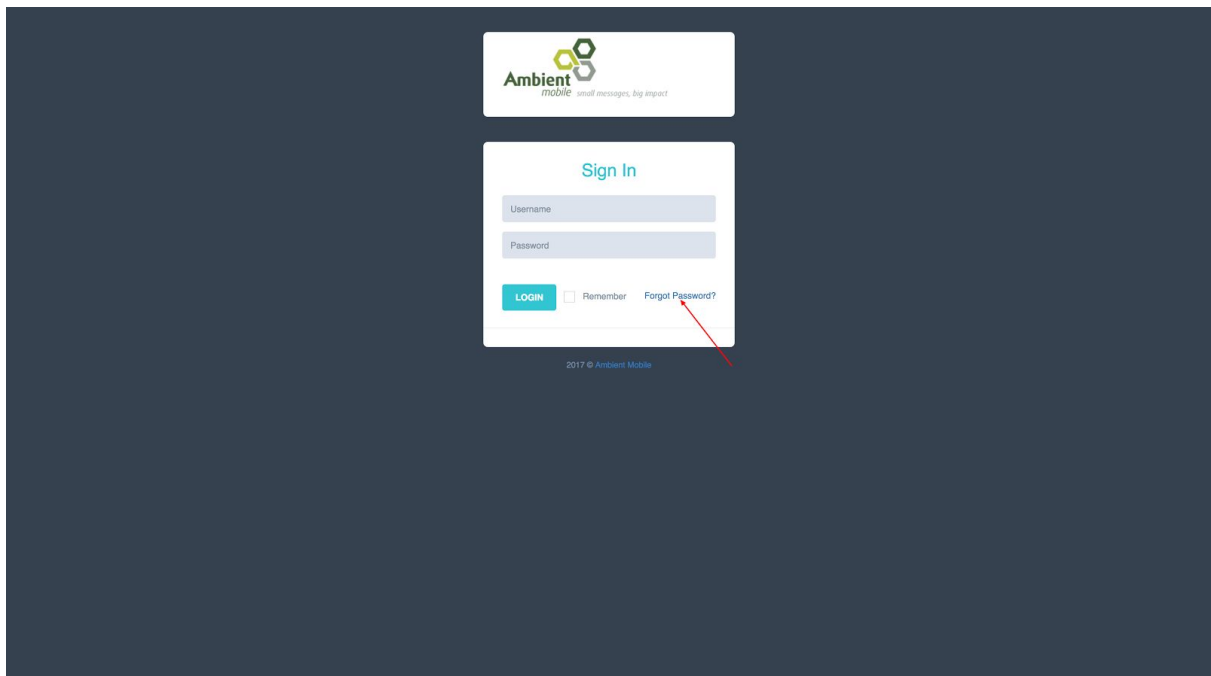
Enter your email address into the box and click the submit button.
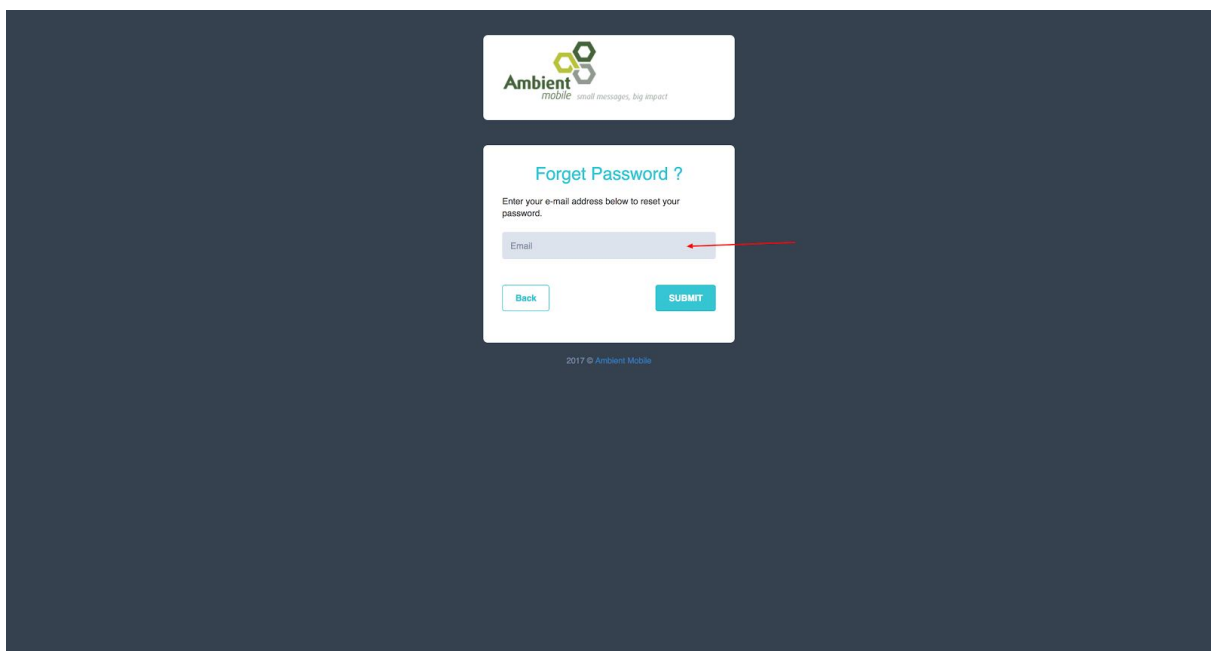
Message statuses

Scheduled
Message has been scheduled for delivery

Enroute
Message is Enroute to the handset

Delivered
The message has been successfully delivered

Expired
The message has been expired by the network. This happens when the network can
not deliver the message to the handset.

Deleted
The message has been deleted by the network.

Undeliverable
The message is not deliverable

Accepted
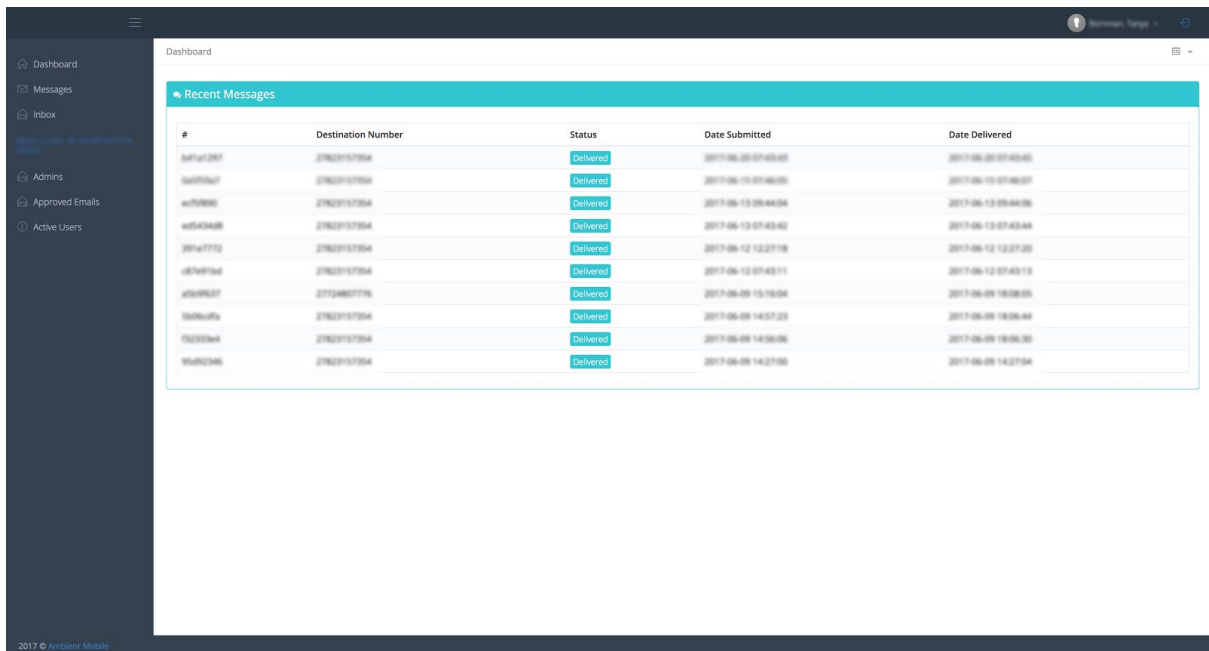The message has been accepted by the network, but not yet delivered to the
handset.

Unknown
There is an unknown status from the network

Rejected
The message was sent to the network but rejected by the network.

Dashboard

After you have [logged in](#) with your username and password, you will be directed to your dashboard. Your dashboard will display the newest 10 messages that have been sent from your account.
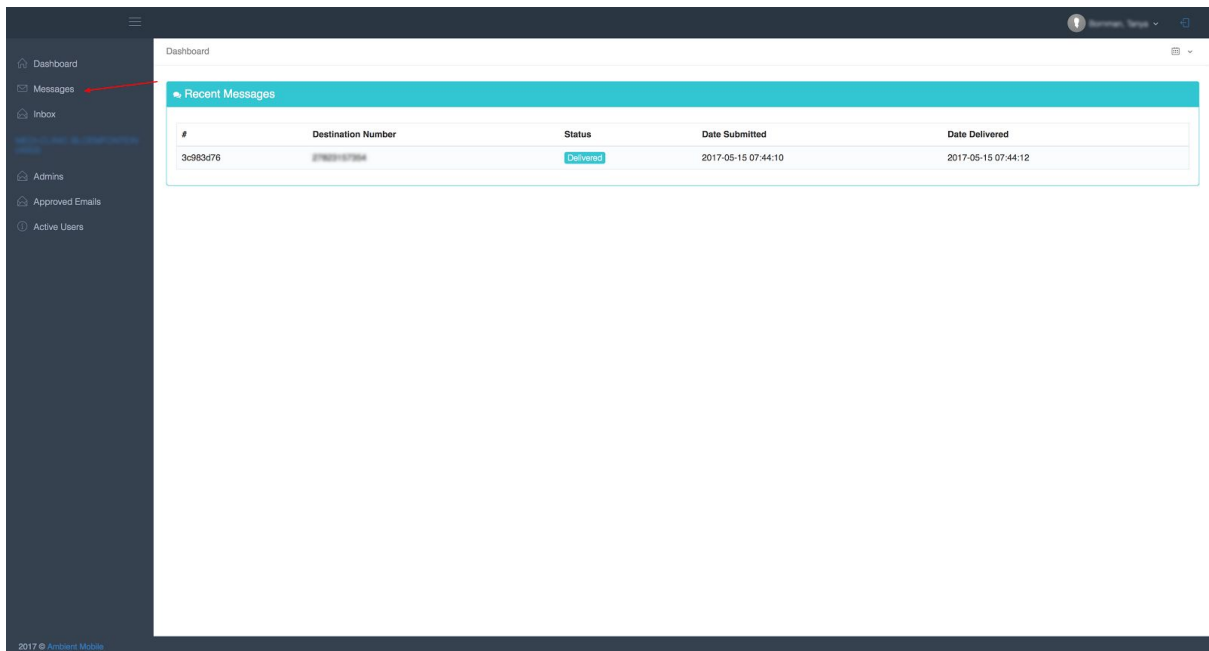
Messages

All messages that the logged in user has sent will display on this page, they will display 30 per page with a paging system at the bottom of the page.

Click on the messages tab in the left hand menu in order to navigate to your messages.

If you wish to export the past 31 days of messages, and export button can be found at the bottom of the page

NOTE: Please see message statuses to see what each of the message statuses mean

Inbox

All reply messages that have come into Ambient Mobile for the logged in user will be displayed on this page. The page will display 30 results at a time with a paging system found at the bottom of the page.
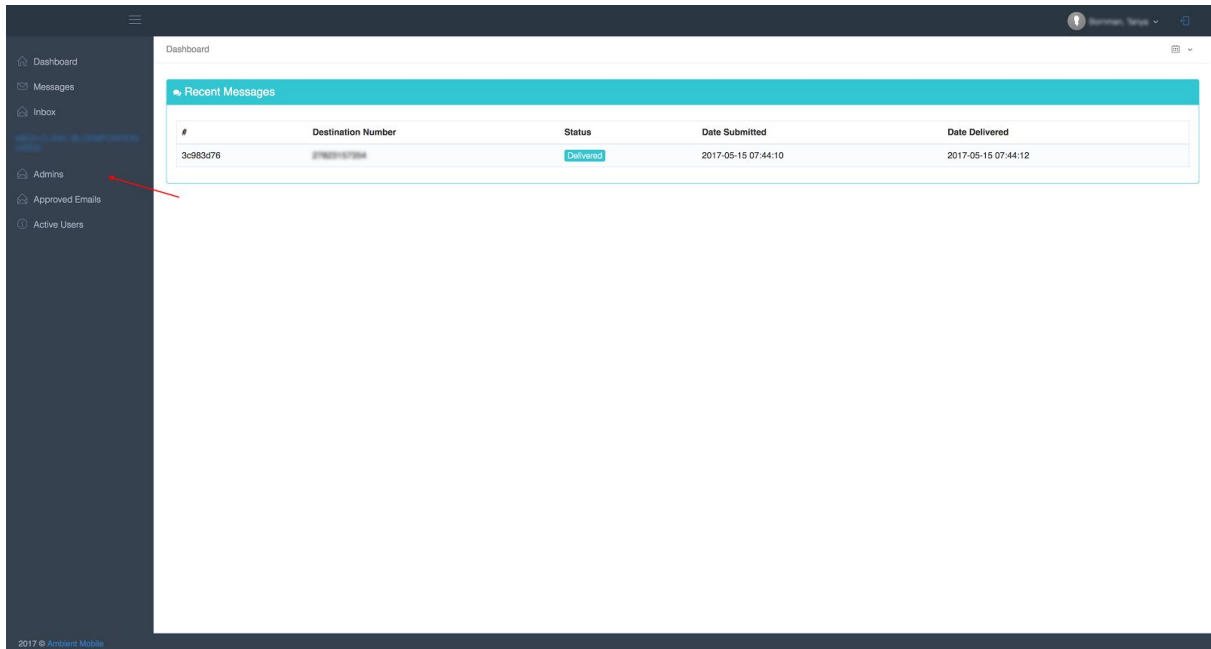
Click on the messages tab in the left hand menu in order to navigate to your messages.
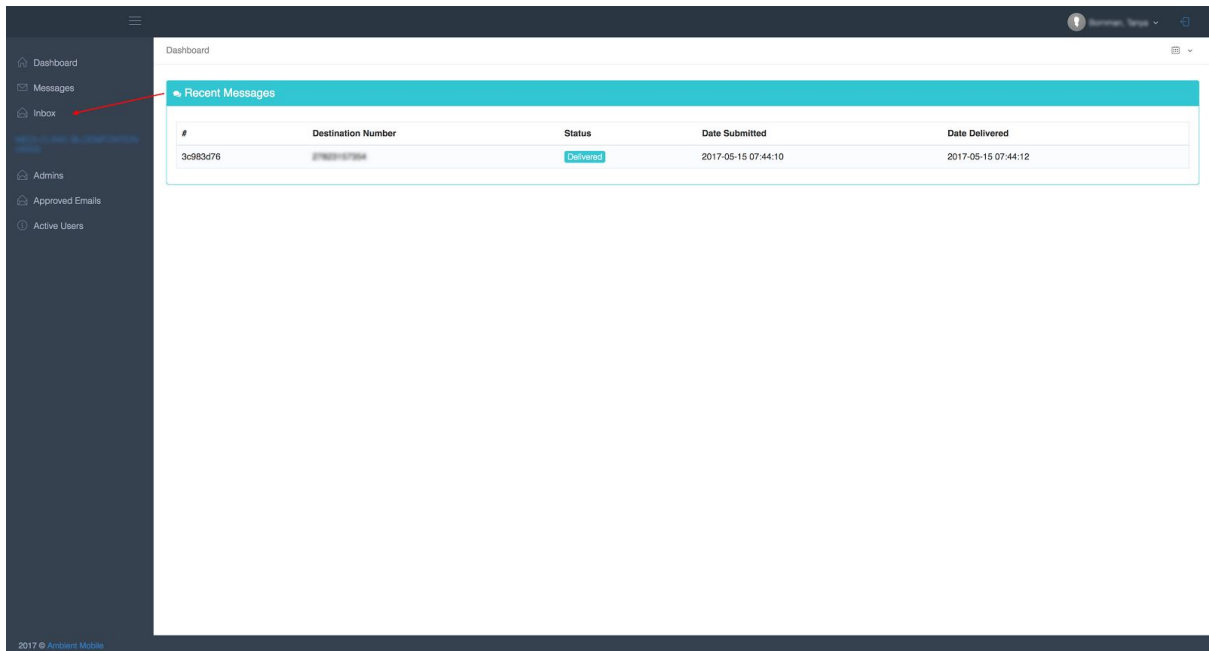
Admins

This screen lists the administrators that are attached to the account you are logged in as. You are only able to see this list if you are an administrator yourself.
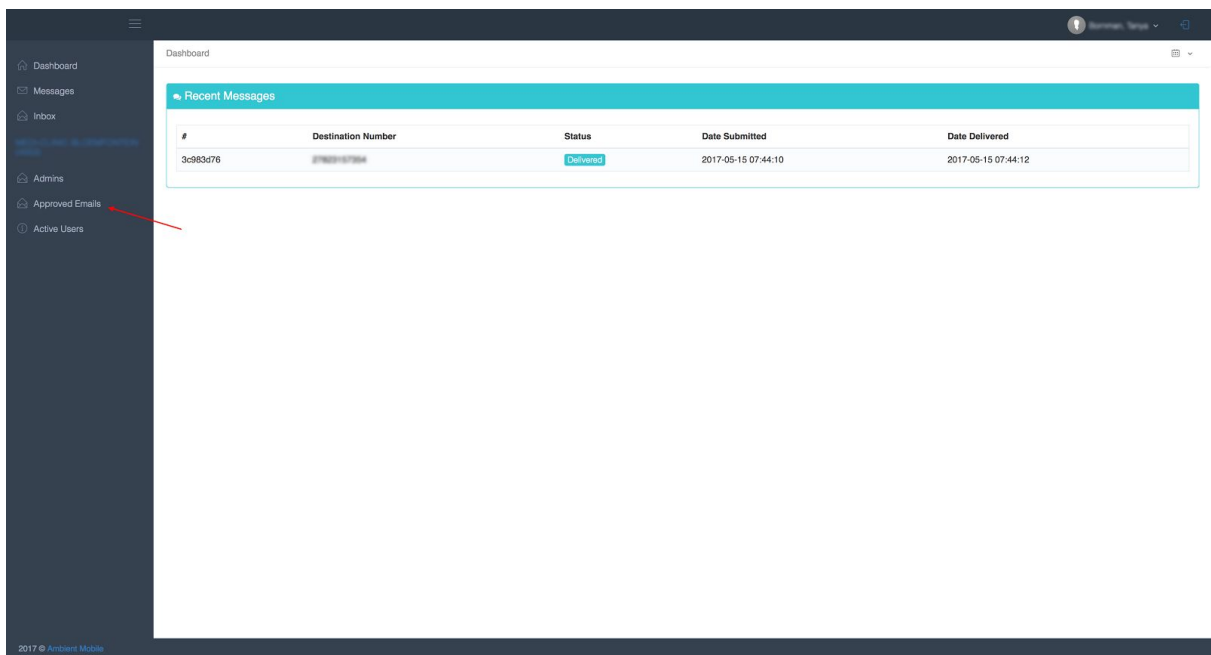
Approved Emails

Here you will find a list of email addresses that have been approved for a sign up under the logged in user's account.

Click on the Approved Emails tab in the left hand menu in order to navigate to your approved emails list.

Active Users

Company Information

The company information screen can be accessed by clicking on the blue link in the left bar.

This screen will show you all the information about the profile you are logged in as. There are navigation options at the bottom which are duplicate navigation items to those in the left bar.