



# Ambient Mobile - Small Message, Big Impact

Ambient Mobile Extranet Training - User Manual

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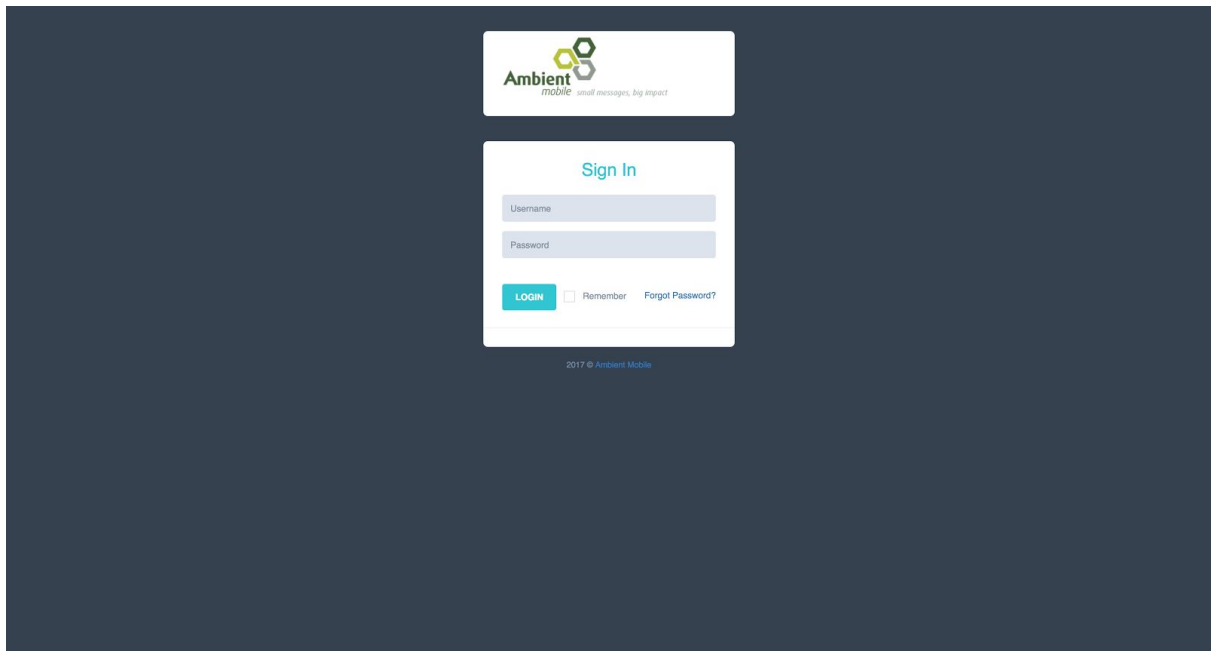
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# Login

Navigate to <https://extranet.ambientmobile.co.za/login>

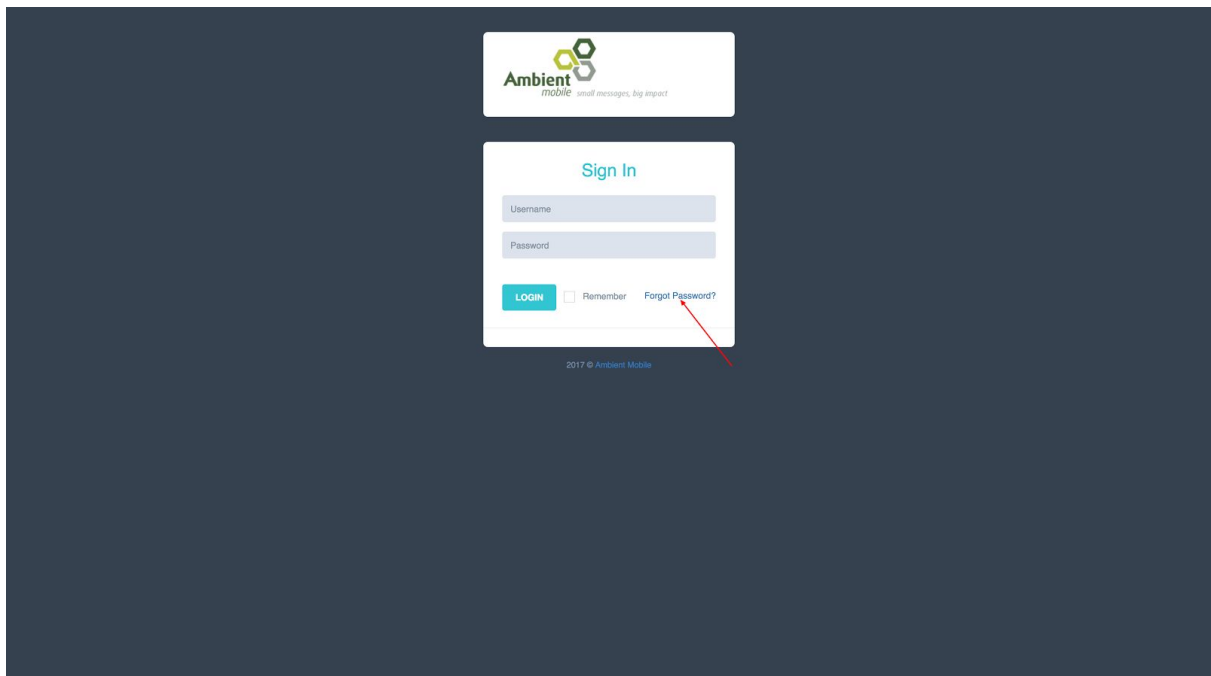
Enter your allocated username and password.



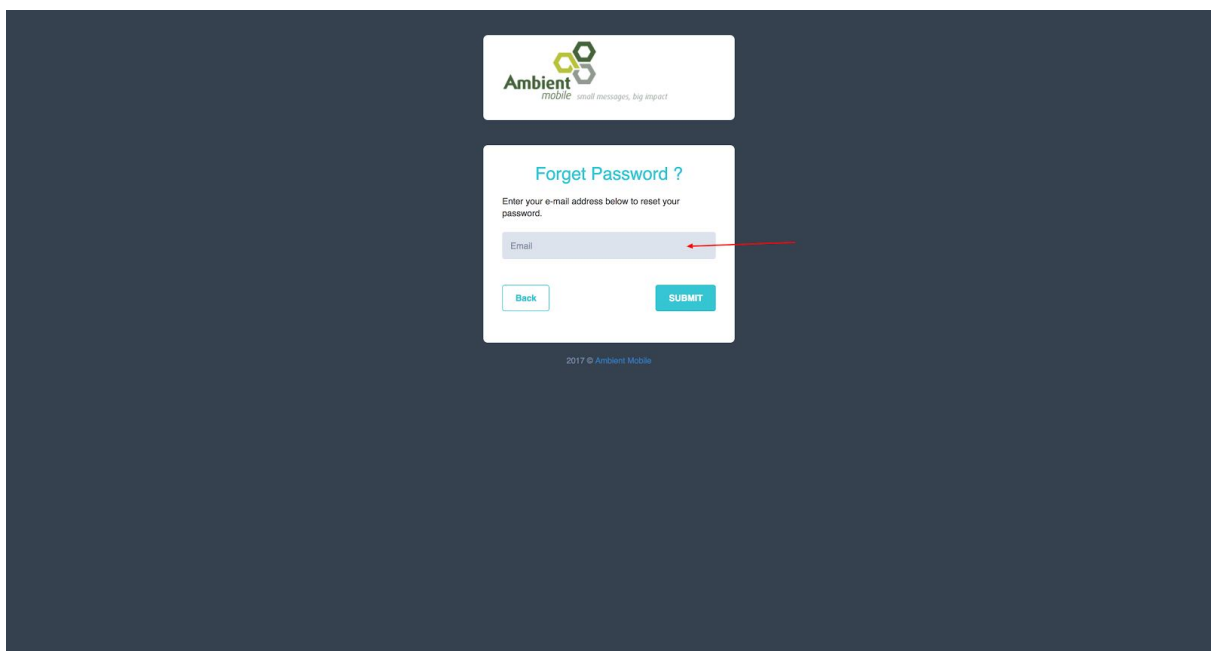
The screenshot shows a login interface for Ambient mobile. At the top, there is a logo for Ambient mobile with the tagline "small messages, big impact". Below the logo is a "Sign In" section containing two input fields for "Username" and "Password". A teal "LOGIN" button is positioned below the password field, followed by a "Remember" checkbox and a "Forgot Password?" link. At the bottom of the page, there is a small copyright notice: "2017 © Ambient Mobile".

# Forgot password

If you can not remember your username and password, please click the forgot password link as indicated.



Enter your email address into the box and click the submit button.



# Message statuses

## Scheduled

Message has been scheduled for delivery

## Enroute

Message is Enroute to the handset

## Delivered

The message has been successfully delivered

## Expired

The message has been expired by the network. This happens when the network can not deliver the message to the handset.

## Deleted

The message has been deleted by the network.

## Undeliverable

The message is not deliverable

## Accepted

The message has been accepted by the network, but not yet delivered to the handset.

## Unknown

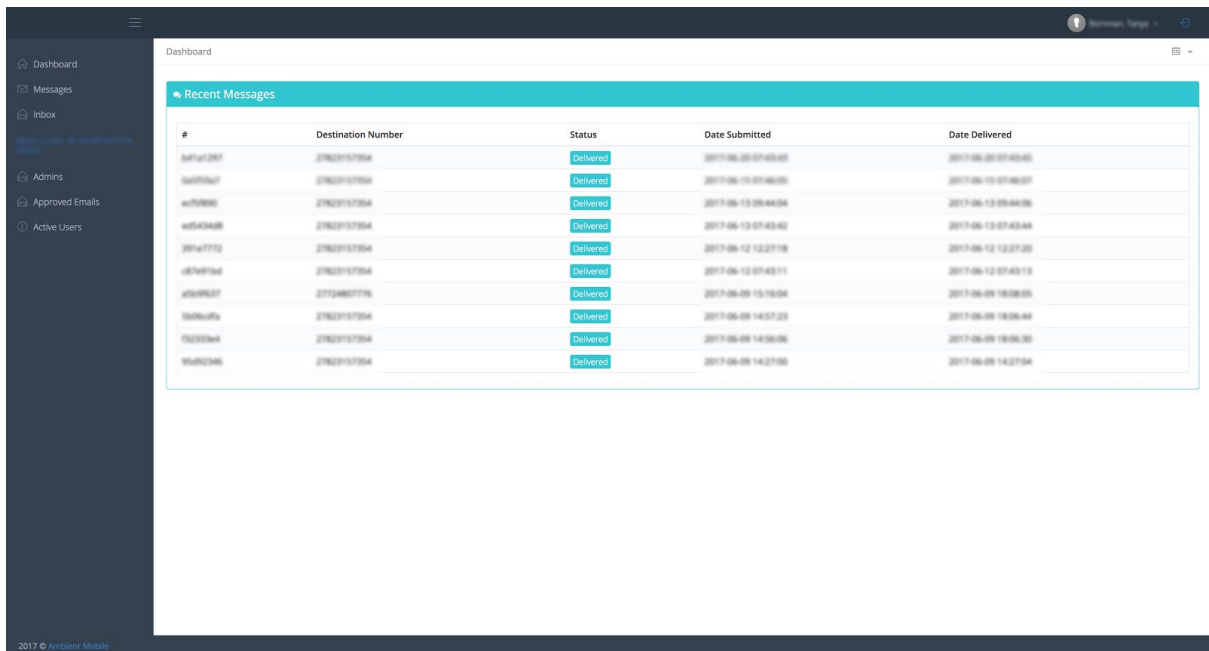
There is an unknown status from the network

## Rejected

The message was sent to the network but rejected by the network.

# Dashboard

After you have [logged in](#) with your username and password, you will be directed to your dashboard. Your dashboard will display the newest 10 messages that have been sent from your account.



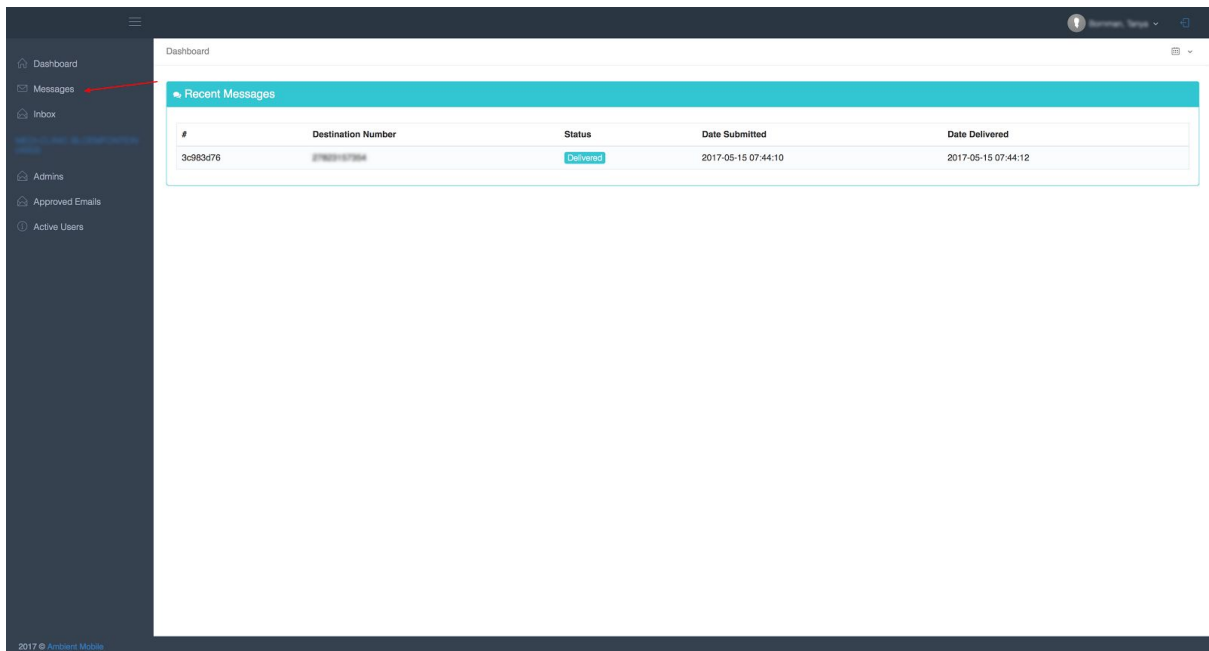
The screenshot shows a dashboard interface with a dark sidebar on the left and a main content area. The sidebar contains navigation links: Dashboard, Messages, Inbox, Admins, Approved Emails, and Active Users. The main content area is titled 'Dashboard' and features a 'Recent Messages' section. This section contains a table with the following columns: #, Destination Number, Status, Date Submitted, and Date Delivered. The table lists 10 messages, all with a 'Delivered' status and a destination number of 27623157354. The dates range from 2017-06-09 14:27:00 to 2017-06-09 18:06:06.

#	Destination Number	Status	Date Submitted	Date Delivered
641a1287	27623157354	Delivered	2017-06-09 07:45:43	2017-06-09 07:45:45
6a076a7	27623157354	Delivered	2017-06-10 07:46:05	2017-06-10 07:46:07
w050860	27623157354	Delivered	2017-06-13 09:44:04	2017-06-13 09:44:06
w054348	27623157354	Delivered	2017-06-13 07:43:42	2017-06-13 07:43:44
391a7712	27623157354	Delivered	2017-06-12 12:27:16	2017-06-12 12:27:20
487a916d	27623157354	Delivered	2017-06-12 07:43:11	2017-06-12 07:43:13
406a9637	27623157354	Delivered	2017-06-09 15:16:04	2017-06-09 15:16:05
560a6a9a	27623157354	Delivered	2017-06-09 14:57:23	2017-06-09 14:56:44
0233294	27623157354	Delivered	2017-06-09 14:56:06	2017-06-09 14:56:30
95492346	27623157354	Delivered	2017-06-09 14:27:00	2017-06-09 14:27:04

# Messages

All messages that the logged in user has sent will display on this page, they will display 30 per page with a paging system at the bottom of the page.

Click on the messages tab in the left hand menu in order to navigate to your messages.



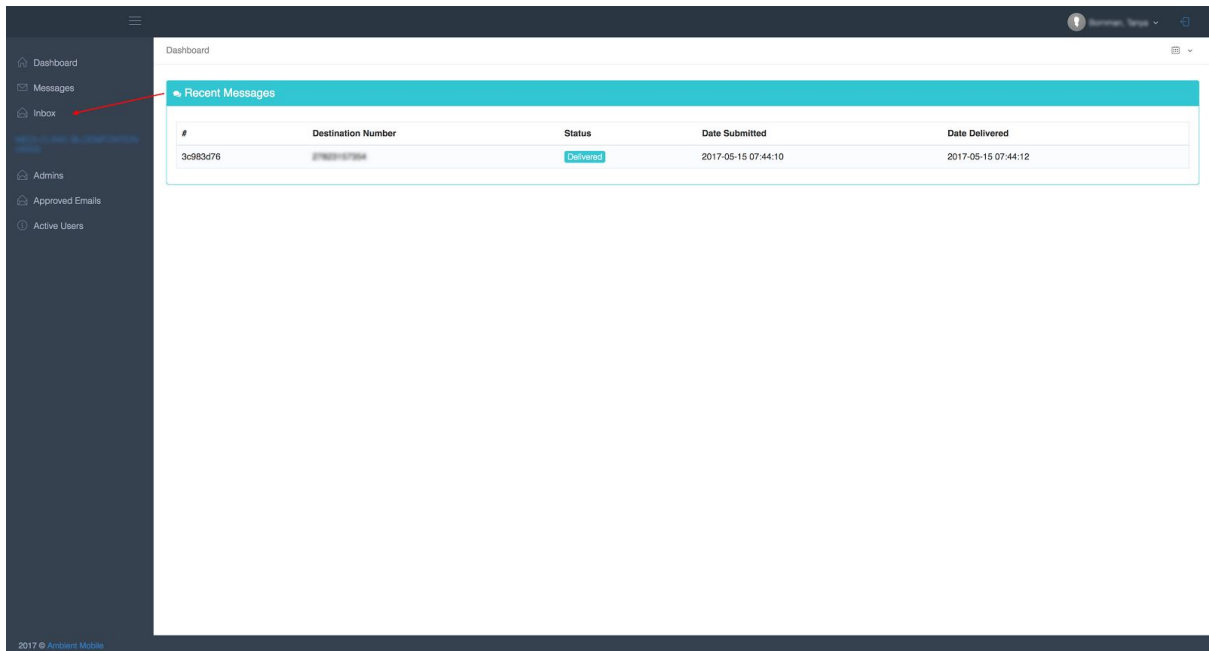
If you wish to export the past 31 days of messages, and export button can be found at the bottom of the page

NOTE: Please see [message statuses](#) to see what each of the [message statuses](#) mean

# Inbox

All reply messages that have come into Ambient Mobile for the logged in user will be displayed on this page. The page will display 30 results at a time with a paging system found at the bottom of the page.

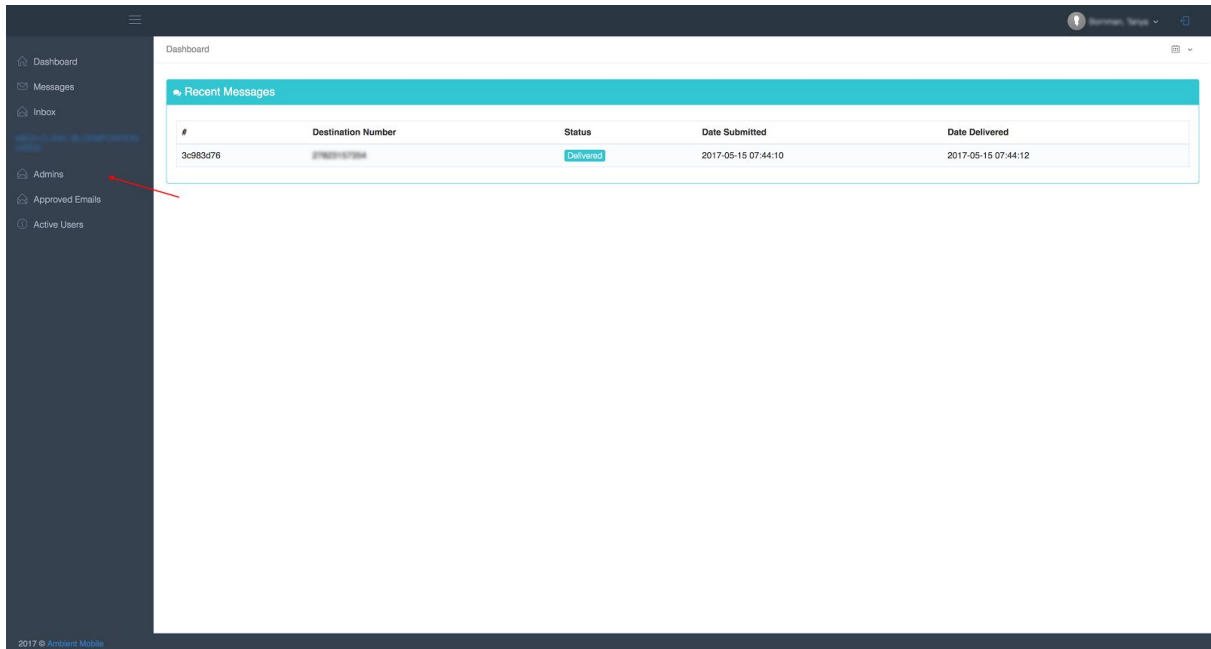
Click on the messages tab in the left hand menu in order to navigate to your messages.





# Admins

This screen lists the administrators that are attached to the account you are logged in as. You are only able to see this list if you are an administrator yourself.



The screenshot shows a dashboard interface with a dark sidebar on the left and a main content area on the right. The sidebar contains several menu items: Dashboard, Messages, Inbox, Admins (highlighted with a red arrow), Approved Emails, and Active Users. The main content area displays a table titled 'Recent Messages' with the following data:

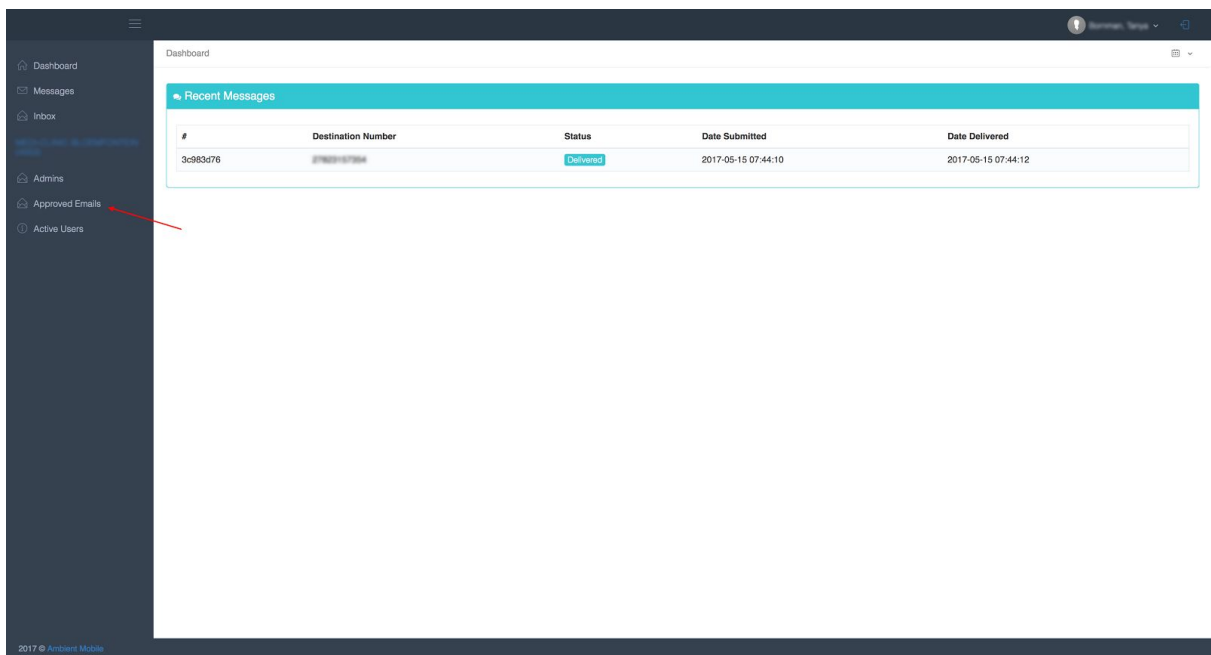
#	Destination Number	Status	Date Submitted	Date Delivered
3c983d76	3752310764	Delivered	2017-05-15 07:44:10	2017-05-15 07:44:12

At the bottom left of the dashboard, there is a copyright notice: 2017 © Ambient Mobile.

# Approved Emails

Here you will find a list of email addresses that have been approved for a sign up under the logged in user's account.

Click on the Approved Emails tab in the left hand menu in order to navigate to your approved emails list.



The screenshot shows a dashboard interface with a dark sidebar on the left. The sidebar contains the following menu items: Dashboard, Messages, Inbox, Admins, Approved Emails (highlighted with a red arrow), and Active Users. The main content area is titled 'Dashboard' and features a 'Recent Messages' section with a table. The table has the following data:

#	Destination Number	Status	Date Submitted	Date Delivered
3c983d76	3752307504	Delivered	2017-05-15 07:44:10	2017-05-15 07:44:12

At the bottom left of the dashboard, there is a footer that reads '2017 © Ambient Mobile'.

# Active Users

The screenshot shows a dashboard interface with a dark sidebar on the left and a main content area on the right. The sidebar contains the following menu items: Dashboard, Messages, Inbox, Admins, Approved Emails, and Active Users. A red arrow points to the 'Active Users' item. The main content area displays a 'Recent Messages' table with the following data:

#	Destination Number	Status	Date Submitted	Date Delivered
32983276	378214234	Delivered	2017-05-15 07:44:10	2017-05-15 07:44:12

At the bottom left of the dashboard, there is a footer that reads '2017 © Amaze Mobile'.

# Company Information

The company information screen can be accessed by clicking on the blue link in the left bar.

This screen will show you all the information about the profile you are logged in as. There are navigation options at the bottom which are duplicate navigation items to those in the left bar.

Dashboard - Companies - Med-Clinic Bismarck (MS)

Company Details:

Company ID	MS25
Company Name	Med-Clinic Bismarck (MS)
Account Type	Account
Licensing	Enabled
Licenses	01
Licenses Allocated	00
Available Licenses	1

[Admins](#) [Approved Emails](#) [Active Users](#)

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